



**Municipality of Oliver Paipoonge Annual Status Report**

The Municipality of Oliver Paipoonge has established a multi-year accessibility plan to prevent and remove barriers to accessibility and to meet requirements under the Accessibility for Ontarians with Disabilities Act and the Integrated Accessibility Standards.

This Annual Status Report details the required annual update for (year) 2021 on the progress of measures taken to improve accessibility. The purpose of this report is to track our organization’s progress and make the public aware of our initiatives.

This report is available online at [www.oliverpaipoonge.ca](http://www.oliverpaipoonge.ca)

To request an alternate format of this annual status report, please contact:

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**Accessibility Accomplishments in (year) 2021**

**General Accomplishments** . . . . .  Applicable     Not applicable

Enter in general initiatives related to accessibility that may or may not be directly related to a regulatory requirement or initiatives that don’t fall within a particular standard.

**Customer Service Accomplishments** . . . . .  Applicable     Not applicable

Enter in initiatives implemented related to Customer Service Standards. For example, this can include training employees, updating/establishing policies, follow up on feedback received.

- Training employees
- Updating/establishing policies
- Follow up on feedback received

**Information and Communication Accomplishments** . . . . .  Applicable     Not applicable

Enter in initiatives implemented related to the Information and Communications Standards. For example, this can include creating accessible documents, updating websites to meet accessibility requirements, developing new policies to ensure information/documents are provided in alternate formats, follow up on feedback.

In May 2021 Oliver Paipoonge has completed a WCAG 2.1 Level AA Success Criteria COMPLIANCE AUDIT

**Employment Accomplishments** . . . . .  Applicable     Not applicable

Enter in initiatives implemented related to the Employment Standards. This can include, for example, accommodating all candidates during the recruitment process and employment life cycle, steps taken to ensure accommodation plans and ensuring employees have accessible emergency information.

In the process of reviewing current recruitment process, return to work and accommodation plans

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**Transportation Accomplishments** . . . . .  Applicable     Not applicable

Enter in initiatives implemented related to the Transportation Standards. This can include, for example, installing signage for priority seating, training staff on the appropriate use of a vehicle's accessibility features.

**Design of Public Spaces Accomplishments** . . . . .  Applicable     Not applicable

Enter in initiatives implemented related to the Design of Public Spaces Standards. This can include, for example, installing accessible playgrounds, tactile walking surface indicators and establishing design guidelines that take into account accessibility.

**Summary of Consultations** . . . . .  Applicable     Not applicable

All designated public sector organizations must establish, review and update multi-year accessibility plans in consultation with persons with disabilities and, when applicable, with a municipal accessibility advisory committee. All municipalities with 10,000 and more residents must establish an accessibility advisory committee. Obligated organizations are also required to consult with any consultation that took place during the year.

Reviewed by Kay Bee Seniors Complex Board Chair. The plan will be provided to board members once COVID-19 restrictions lifted.

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**Next Steps**

What will be the focus of the new year? Highlight key upcoming initiatives.

Do a further review in 2022. Update plan and policies as necessary.

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