

MUNICIPALITY
Municipal Performance Measurement Program (MPMP) • 2013 RESULTS

Questions about MPMP results should be addressed to:

Name: Karen Caren, Dipl.M.A., CMO Phone: (807) 935-2613 ext. 229
 Title: Treasurer/Deputy CAO
 Municipality: Oliver Paipoonge
 Email: karen.caren@oliverpaipoonge.on.ca

Related documents and links:

2013 Audited Financial Statements
 2013 Financial Information Return

Local Government	2013	2012	2011
Operating costs for governance and corporate management as a percentage of total municipal operating costs.	14.1%	11.6%	12.5%
Total costs for governance and corporate management as a percentage of total municipal costs.	9.7%	8.4%	8.1%

CONTACT PERSON: Peggy Dupuis, CAO/Clerk, 935-2613 Ext. 223, peggy.dupuis@oliverpaipoonge.on.ca

REFERENCE:

• The formulas for efficiency measures were revised in 2009 to reflect changes in the reporting of expenses consistent with accrual accounting concepts. New total cost measures were introduced and revised in 2010. Total costs mean operating costs as defined in MPMP, plus amortization and interest on long term debt, less revenue received from other municipalities for tangible capital assets.

Fire Services	2013	2012	2011
Operating costs for fire services per \$1,000 of	\$ 0.58	\$ 0.53	\$ 0.81
Total costs for fire services per \$1,000 of assessment.	\$ 0.78	\$ 0.70	\$ 0.99
Number of residential fire related civilian injuries per	0.000	0.000	0.000
Number of residential fire related civilian injuries averaged over 5 years per 1,000 persons.	0.000	0.000	0.000
Number of residential fire related civilian fatalities per	0.000	0.000	0.000
Number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons.	0.000	0.000	0.000
Number of residential structural fires per 1,000 households.	1.861	0.465	1.374

CONTACT PERSON: Mike Horan, Fire Chief, 935-2622, mhoran@tbaytel.net

REFERENCE:

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Police Services	2013	2012	2011
Total costs for police services per person.	\$ 179.54	\$ 166.65	\$ 170.37
Violent crime rate per 1,000 persons.	3.5	4.0	3.6
Property crime rate per 1,000 persons. ³	6.1	9.6	11.8
Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).	19.2	26.7	16.5
Youth crime rate per 1,000 youths.	6.0	1.8	20.4

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

Police services are contracted with the City of Thunder Bay.

CONTACT PERSON: Peggy Dupuis, CAO/Clerk, 935-2613 Ext. 223, peggy.dupuis@oliverpaipoonge.on.ca

REFERENCE:

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Building Permits & Inspection Services	2013	2012	2011
Operating costs for building permits and inspection services per \$1,000 of construction activity, averaged over three years (based on permits issued).	\$ 3.28		
Median number of days to review a complete building permit application and issue a permit or not issue a permit, and provide all reasons for refusal:			
Category 1: Houses (houses not exceeding 3 storeys/600 square metres). <i>Reference: provincial standard is 10 working days.</i>	4	4	3
Category 2: Small Buildings (small commercial/industrial not exceeding 3 storeys/600 square metres). <i>Reference: provincial standard is 15 working days.</i>	6	6	5
Category 3: Large Buildings (large residential/commercial/ industrial/ institutional). <i>Reference: provincial standard is 20 working days.</i>	9	9	7
Category 4: Complex buildings (post disaster buildings, including hospitals, power/water, fire/police/EMS, communications). <i>Reference: provincial standard is 30 working days.</i>	14	14	12

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Building Permits & Inspection Services 2013
Cont'd

**Category 1: Houses
(houses not exceeding 3
storeys/600 square metres)**

The number and percentage of building permit applications which are submitted and accepted by the municipality as complete applications.	#	39
	%	100.0%

The number and percentage of building permit applications which are submitted and accepted by the municipality as incomplete applications.	#	0
	%	0.0%

The subtotal for the number of complete and incomplete building permit applications.	#	39
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**Category 2: Small Buildings
(small commercial/industrial
not exceeding 3 storeys/600
square metres)**

The number and percentage of building permit applications which are submitted and accepted by the municipality as complete applications.	#	5
	%	100.0%

The number and percentage of building permit applications which are submitted and accepted by the municipality as incomplete applications.	#	0
	%	0.0%

The subtotal for the number of complete and incomplete building permit applications.	#	5
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**Category 3: Large Buildings
(large residential/commercial/
industrial/ institutional)**

The number and percentage of building permit applications which are submitted and accepted by the municipality as complete applications.	#	2
	%	100.0%

The number and percentage of building permit applications which are submitted and accepted by the municipality as incomplete applications.	#	0
	%	0.0%

The subtotal for the number of complete and incomplete building permit applications.	#	2
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Building Permits & Inspection Services		2013	
Cont'd			
Category 4: Complex buildings (post disaster buildings, including hospitals, power/water, fire/police/EMS, communications)			
The number and percentage of building permit applications which are submitted and accepted by the municipality as complete applications.	#	0	
	%	0.0%	
The number and percentage of building permit applications which are submitted and accepted by the municipality as incomplete applications.	#	0	
	%	0.0%	
The subtotal for the number of complete and incomplete building permit applications.	#	0	
The total number of building permit applications submitted and accepted by the municipality (all categories)	#	46	

CONTACT PERSON: Tom Butler, CBO, 767-9071, tom.butler@live.ca

REFERENCE:

• In 2013, the formula for the denominator of the MPMP efficiency measures for building permits and inspection services was changed to a three year average for total construction activity, divided by \$1,000. Also in 2013, effectiveness measures were introduced that record the number and percentage of complete and incomplete building permit applications, by category.

Roads	2013	2012	2011
Operating costs for paved (hard top) roads per lane kilometre. ¹	\$ 2,460.11	\$ 4,953.79	\$1,800.35
Total costs for paved (hard top) roads per lane kilometre.	\$ 6,702.83	\$ 9,028.26	\$6,755.91
Operating costs for unpaved (loose top) roads per lane kilometre.	\$ 2,456.74	\$ 6,133.26	\$2,229.00
Total costs for unpaved (loose top) roads per lane kilometre.	\$ 6,699.46	\$ 11,177.85	\$7,184.56
Total costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$ 88.59	\$ 88.74	\$ 49.78
Percentage of paved lane kilometres where the condition is rated as good to very good. ²	69%	68%	83%
Percentage of bridges and culverts where the condition is rated as good to very good. ³	73%	67%	50%
Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	100%	100%	100%

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

Higher costs for road maintenance in 2012 due to flood damage. Winter maintenance greater in 2012 due to more extreme winter events. Condition of roads in 2011 was based on an in-house estimate. 2012 is based on asset management report and road condition analysis completed by an engineer.

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Roads
Cont'd

CONTACT PERSON: Peter Whittington, Public Works Superintendent, 935-2613 Ext. 222, peter.whittington@oliverpaipoonge.on.ca

REFERENCE:

- The formulas for efficiency measures were revised in 2009 to reflect changes in the reporting of expenses consistent with accrual accounting concepts. New total cost measures were introduced and revised in 2010. Total costs mean operating costs as defined in MPMP, plus amortization and interest on long term debt, less revenue received from other municipalities for tangible capital assets.
- ¹ The formulas for efficiency measures for paved roads were revised in 2010 to net out revenue received from utilities for utility cut repairs.
- ² Pavement condition is rated using a Pavement Condition Index (PCI) such as the Index used by the Ontario Good Roads Association (OGRA) or the Ministry of Transportation's Roads Inventory Management System (RIMS).
- ³ A bridge or culvert is rated as being in good to very good condition if distress to the primary components is minimal, requiring only maintenance. Primary components are the main load carrying components of the structure, including the deck, beams, girders, abutments, foundations, etc.

Drinking Water	2013	2012
Operating costs for the treatment of drinking water per	\$ 16,963.94	\$ 20,043.72
Total costs for the treatment of drinking water per megalitre.	\$ 33,342.40	\$ 20,043.72
Weighted number of days when a boil water advisory issued by the medical officer of health, applicable to a municipal water supply, was in effect.	0.5000	0.0000

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

Amortization cost not included in total costs in 2012.

CONTACT PERSON: Peter Whittington, Public Works Superintendent, 935-2613 Ext. 222, peter.whittington@oliverpaipoonge.on.ca

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Solid Waste Management	2013	2012	2011
Total costs for garbage disposal per household.	\$ 75.77	\$ 56.30	\$ 58.23
Total costs for solid waste diversion per household.	\$ 15.89	\$ 14.92	\$ 16.28
Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.	1.0	0.0	0.0
Total number of solid waste management facilities owned by the municipality with a Ministry of Environment certificate of approval.	2	2	2
Percentage of residential solid waste diverted for recycling (based on combined residential and ICI tonnage).	5%	5%	5%

CONTACT PERSON: Kyle Bushby, Community Services Supervisor, 935-2613 Ext. 230, kyle.bushby@oliverpaipoonge.on.ca

REFERENCE:

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- ICI means Industrial/Commercial/Institutional.

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Parks and Recreation	2013	2012	2011
Total costs for parks per person.	\$ 0.03	\$ 0.03	\$ 0.02
Operating costs for recreation programs per person.	\$ 22.39	\$ 19.75	\$ 19.55
Total costs for recreation programs per person.	\$ 54.23	\$ 19.75	\$ 52.17
Operating costs for recreation facilities per person.	\$ 50.94	\$ 50.60	\$ 59.35
Total costs for recreation facilities per person.	\$ 50.94	\$ 71.44	\$ 59.35
Operating costs for recreation programs and recreation facilities per person (Subtotal).	\$ 73.33	\$ 70.36	\$ 78.90
Total costs for recreation programs and recreation facilities per person (Subtotal).	\$ 105.17	\$ 91.20	\$ 111.52
Hectares of open space (municipally owned).	5	5	5
Hectares of open space per 1,000 persons (municipally owned).	0.9	0.9	0.9
Total participant hours for recreation programs per 1,000 persons.	50.9	50.6	50.6
Square metres of indoor recreation facilities (municipally owned).	55,787	55,787	55,787
Square metres of indoor recreation facilities per 1,000 persons (municipally owned).	9,732.6	9,732.6	9,690.3
Square metres of outdoor recreation facility space (municipally owned).	52,955	52,955	52,955
Square metres of outdoor recreation facility space per 1,000 persons (municipally owned).	9,238.5	9,238.5	9,198.4

CONTACT PERSON: Kyle Bushby, Community Services Supervisor, 935-2613 Ext. 230, kyle.bushby@oliverpaipoonge.on.ca

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Library Services	2013	2012	2011
Operating costs for library services per person.	\$ 15.53	\$ 15.01	\$ 13.46
Total costs for library services per person.	\$ 17.23	\$ 16.64	\$ 14.22
Operating costs for library services per use.*	\$ 4.47	\$ 4.56	\$ 3.26
Total costs for library services per use.	\$ 4.95	\$ 5.05	\$ 3.45
Library uses per person.*	3.48	3.29	4.13
Electronic library uses as a percentage of total library uses.*	5%	4%	3%
Non-electronic library uses as a percentage of total library uses.*	95%	96%	97%

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Library
Cont'd

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

Library Services are also used by residents of Gillies, O'Connor and Neebing on a contract basis. The population figures for library uses per person are based on only that of Oliver Paipoonge and do not include the other municipalities.

CONTACT PERSON: Maxine McCulloch, Chief Librarian, 935-2715, oplibrary@tbaytel.net

REFERENCE:

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- * The calculation of electronic library uses was updated in 2009 to include the number of people using the public library wireless connection. In 2011 three additional categories of reference transactions were added to the definition of library uses. This may affect the comparability of 2011 results with earlier years.

Land Use Planning	2013	2012	2011
Percentage of new residential units located within settlement areas.	14%	18%	22%
Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.	100%	100%	100%
Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	100%	100%	100%
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.	0	0	0
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.	0	0	0

CONTACT PERSON: Sharron Martyn, Planner, 935-2613 Ext. 224, sharron.martyn@oliverpaipoonge.on.ca